

Mortonhall Caravan Park

Edinburgh / UK

Case Study/06-2026



Application Hospitality & Catering

Client:

Meadowhead Caravan
& Camping Parks

Installation date

August 2023

Targets

Camping & caravanning, high turnover usage, reliability, water saving, low maintenance, aesthetic appeal, technical support

DELABIE's durable solutions offer exceptional water savings at Mortonhall Caravan Park, Edinburgh

Mortonhall Estate, a family-owned estate located in Edinburgh, Scotland, has a rich history dating back to the 1800s. Over the years, it has evolved to include various facilities and services, including the largest touring Caravan Park in Scotland, established in 1974. This park offers 575 touring pitches, 21 caravan holiday homes and 8 wigwams, making it a significant destination for both UK residents and international visitors. Its proximity to Edinburgh, just four miles away, and excellent transport links make it an attractive spot for tourists.

The recent project at Mortonhall caravan park focused on the development and extension of washroom facilities to enhance the visitor experience. Initiated in 2018, the project faced delays due to the COVID-19 pandemic but gained momentum in 2021 and was completed in August 2023.

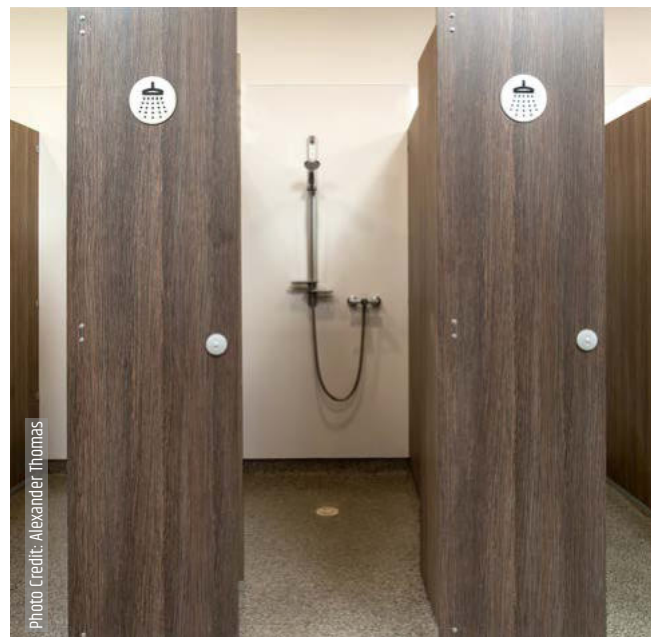
Kevin Wright, the leisure and retail manager at Morton Hall, chose DELABIE products for their reliability, water-saving and aesthetic advantages.

Having previously installed DELABIE TEMPOSTOP taps in one of their WC facilities, the park experienced six years of flawless performance without the need for any repairs, solidifying their decision to use DELABIE products for the washroom extension project.

"The TEMPOSTOP taps were the first DELABIE taps we installed in one of our park's WC facilities. This was our first real test, and they have worked perfectly for six years without any faults or replacements." Kevin Wright.

Following the proven reliability and durability of DELABIE products across existing washrooms and shower facilities, Kevin plans to specify DELABIE in the upcoming facilities block project.

Reliability and Durability: DELABIE products are known for their reliability in high-usage environments. The initial installation of TEMPOSTOP taps at Morton Hall demonstrated exceptional durability, with no repairs or replacements needed over six years.



DELABIE

DELABIE, expert in **water controls and sanitary ware for public and commercial places**, is demonstrating its water and energy-saving credentials by designing product ranges that are design-led, efficient and ethical.

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Water-Saving: Water conservation is an important concern for the estate, given the substantial number of taps, toilets, and showers across the park. DELABIE products are designed to minimise water waste, contributing to significant cost savings and environmental benefits. With its automatic shut-off and adjustable flow rates the BINOPTIC tap saves up to 90% of water compared to conventional taps.

Low Maintenance: With over 90 years of experience, DELABIE designs products that reduce maintenance operations and costs. For example, the TEMPOFLUX 3 WC control plate is easy to maintain, all the elements are accessible from the front by simply removing the flush plate. On top of that, DELABIE has developed a patented housing which ensures that the installation is completely watertight.

Aesthetic Appeal: DELABIE's design-led products enhance the overall ambience of the washrooms. The modern, sleek design of the products, especially the matte black finishes, provide a pleasant experience for visitors. The Black Be-Line grab bars, for example, offer a stylish yet functional design that blends seamlessly into the environment while providing good support for the user.

Technical Support: With 17 sales representatives across the UK and a specialised after-sales team, DELABIE's objective is to provide fast and personalised support to each of your projects. At Mortonhall, Kevin Wright, the project manager was very pleased with DELABIE's support, particularly during the installation process. He noted *"Direct communication and prompt assistance have been crucial to the project's successful implementation. The support from Robbie (Specification & Sales Manager for Scotland) and the technical team has been great."*

DELABIE products installed



SECURITHERM sequential
thermostatic shower mixer
Ref. H963015



TEMPOSOFT 2 MIX time flow mixer
Ref. 74250015



Be-Line® Grab bar
Ref. 511905BK



BINOPTIC electronic tap
Ref. 478035



TEMPOFLUX 3 WC Control plate
Ref. 763030



TEMPOMATIC 4 Control plate for urinals
Ref. 430030